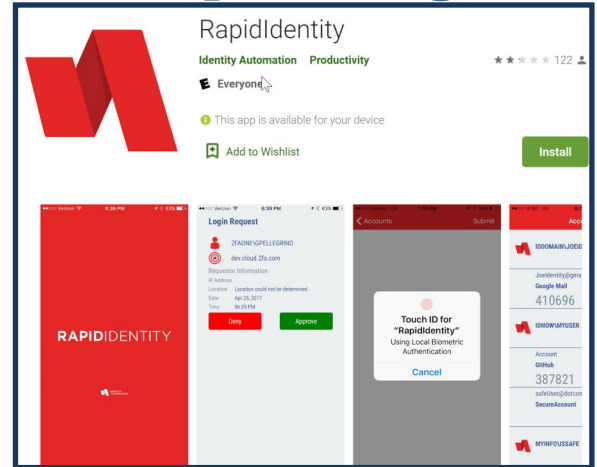


# Multi-Factor Authentication Setup—Ping

## Configure your myRCC Push Authentication

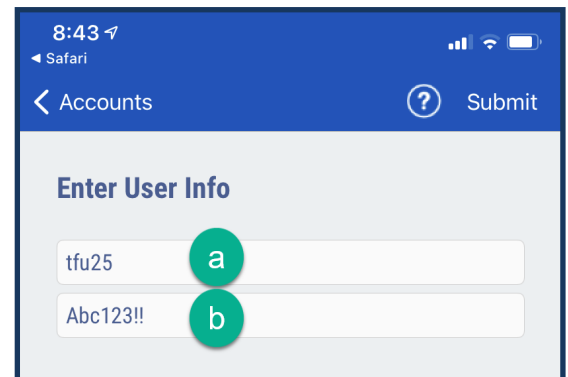
1) **Before Logging In**—on your phone or mobile device—Download and Install the *RapidIdentity* App from the Google Play Store or Apple Store



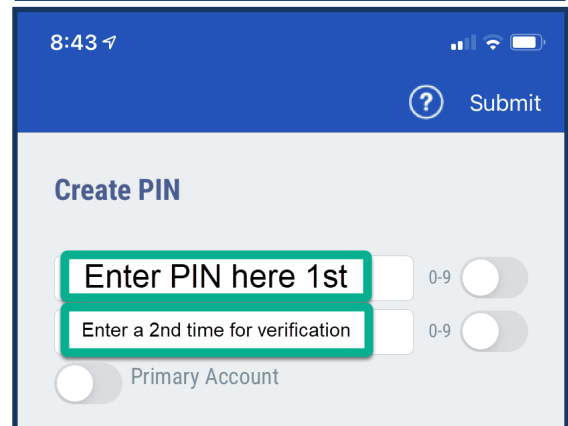
2) **Scan this QR Code** with the Camera App **on your Phone** >



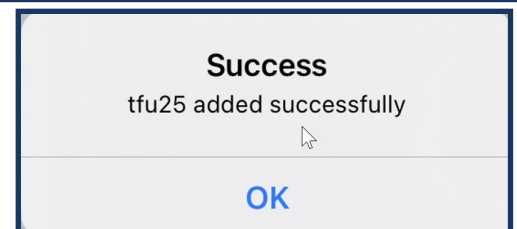
3) On the configuration screen:  
a) Type your **myRCC Username** in the *domain/username* field  
b) Type your **myRCC Password** in the *Authorization* field  
c) tap Next or Continue



4) Configure access:  
a) Enter your 6-Digit Access PIN  
b) If you have biometrics on your phone (Fingerprint or Facial ID) that will be used with the PIN as a backup.



5) Success message when done.



## Log Into myRCC

- 1) **Click** on the **myRCC** button on the RCC Webpage
- 2) Enter your Username in the box  
Click GO
- 3) This screen will come up when your phone is being prompted for you to type your PIN

Type your PIN and tap Approve on your phone to be connected

If you are not being “Pinged” for your PIN either Click Start Over or Try Another Method.

The login screen for Virginia's Community Colleges. It features the college's logo at the top left. On the right, there is a "Need Help?" link. Below the logo is a white input field for the username, with a green circle containing the number "2" overlaid on it. To the right of the input field is a red "GO" button with a white right-pointing arrow. At the bottom, there are two buttons: "FORGOT MY PASSWORD" and "FORGOT MY USERNAME".The PingMe Authentication screen. It features the college's logo at the top. Below the logo is the text "PingMe Authentication". There is a red square icon of a smartphone with a fingerprint sensor. To its right is a circular progress indicator and the text "Pinging...". Below these elements is a "START OVER" button with a circular refresh icon. At the bottom, there is a link "Having trouble logging in? Try another method" and two buttons: "FORGOT MY PASSWORD" and "FORGOT MY USERNAME".