Clear Workstation Cache
Clear cookies and temporary Internet files

It is very important to clear the cache on your workstation often. These files create a problem with the new SIS and can slow your machine down. If you need assistance with clearing the cache on your machine, please send an email to rchelp@rcc.vccs.edu.

Internet Explorer 6

On the menu bar click on Tools.

1. Click on Internet Options at the bottom of the drop down list.

The Internet Options dialog box will appear.

2. Click on the Delete Cookies button.

3. Click the OK button.

4. Click the OK button.
Click the Settings Button.

Click the OK button.

Click on the checkbox next to Delete all offline content.

Click on the radio button next to Every visit to the page.

Click on the Delete Files button.

Click the OK button.

Click the OK button.

Click the OK button.
Internet Explorer 7

On the menu bar click on **Tools**.

Click on **Internet Options** at the bottom of the drop down list.

The Internet Options dialog box will appear.

Click on the **Delete** button.
Delete Browsing History

4. Click on the Delete files button.

5. Click the Yes button.

6. Click on the Delete cookies button.

7. Click the Yes button.

8. Click the Close button.

9. Click the OK button.
Netscape (Version 7x)

On the menu bar click on **Edit**.

Click on the right arrow next to **Advanced** to expand the list of options.

Click on **Preferences** at the bottom of the drop down list.

Click on **Cache**

Click on the **Clear Cache**

Click on the radio button next to **Every time I view this page**.

Click on the **OK** button.
On the menu bar click on **Tools**.

1. Click on **Options** at the bottom of the drop down list.

2. Click on **Privacy**.

3. Click on the **Clear** button.

4. Click on the **Clear** button.

5. Click the **OK** button.

6. Click on the **Clear** button.

7. Click the **OK** button.

8. Click on the **OK** button.
On the menu bar click on **Tools**.

1. Click on **Options** at the bottom of the drop down list.

2. Click on **Privacy**.

3. Click on the **Clear** button.

4. Click on the **Clear** button.

5. Click on the **Clear** button.

6. Click on the **OK** button.