Respondus LockDown Browser & Monitor on Chromebooks

A "beta" release of a new Chromebook extension for LockDown Browser is currently available for exams delivered in Canvas (Classic and New Quizzes).

This version of the LockDown Browser Chromebook extension also supports Respondus Monitor, an automated proctoring system used at over 1,000 colleges and universities.

Instructors will need to allow the use of LockDown Browser for Chromebook on a per exam basis:

1. Enter the LockDown Browser Dashboard
2. Expand "Advanced Settings"
3. Select the option to "Allow students to use LockDown Browser for Chromebook.

Students using a Chromebook will **need to use the regular LockDown Browser installation link for your institution (they will NOT be able to search for the app <u>directly</u> from the Chrome web store).**

1. Go to https://resources.vccs.edu/
2. The LockDown Browser installation link will take the student to a special link in the Chrome web store
3. Select "Add to Chrome" to install the LockDown Browser Extension.
4. If the instructor allows an exam to use the Chromebook version of LockDown Browser, it will automatically launch LockDown Browser at the appropriate time.

Since this is a *Beta* product - To obtain technical support, or to report a bug/issue, open a support ticket at https://support.respondus.com/

Limitations and/or known issues with LockDown Browser for Chromebook (beta):

- **Quiz passwords** (specified via the "optional password" field in the LockDown Browser Dashboard) **are not currently supported**
- The **"Early Exit" feature** in LockDown Browser is **not currently supported**
- LockDown Browser's **Calculator and Spreadsheet features** are **not currently supported**
- The extended keyboard functions (for adding symbols and special characters) is not currently available
- (Canvas) When using "New Quizzes," students currently encounter a warning that the browser can't open this page (this can be ignored)
- LockDown Browser's "Help Center" is currently unavailable
- **"Allow access to specific external web domains" option is currently not supported**